



**Healthcare (ACO) Information Technology & Operations Leader  
Certified ScrumMaster® (CSM) | Cloud Solutions Architect (MCP)**

*Accomplished servant-leader leveraging technology to drive business objectives, organizational growth, performance, profitability, and expand intellectual property capital. Instrumental in positioning data-driven healthcare start-up as leader in market orchestrating transformative business strategy through data-driven decisions.*

**SKILLS**

Certified SCRUM Master (CSM)		
MSFT Certified Professional (MCP) 70-535	Knowledge Management	Daily SCRUM, Sprint Planning, Retro's
Continuous Integration/Deployment (DevOps)	Value/Risk based System Strategy	NGACO, MSSP ACO SME
Training & IT System and Policy Review & Compliance	IT Governance & Security	HIPPA, HITECH, PPACA, APM SOP & Policy & implementation
Enterprise Architecture, Hybrid Data Center Architecture, Virtualization Architecture	Vendor Management	Budget development & Cost Control
	Population Health Healthcare	M & A Integration & Continuity
	Quality Reporting	
Office 365 Administration   MS Office   MS Visio   MSFT Azure (CLI, Powershell)   Windows Server 2008-16   IIS MSSQL Server 2008/14   VS2013/17   VSTS   TFS   Active Directory (ADDS/FS/CS)   JIRA		
Photoshop   HTML   CSS   JavaScript   Bootstrap   PHP   MySQL   MVC   OOP		
ESXi   SAN Storage   LANs/WANs   TCP/IP   DNS   Wireless   VPN   VOIP		

**EXPERIENCE**

**Chief Technology Officer (President)**

[DSVHEALTH](#)

*April 2017 – Present*

- Consult with IPA's, MSO's and risk bearing provider groups in securing and implementing risk-based delivery agreements with MA, Commercial and State payors.
- Advise in the development and/or acquisition of population health, care-management, quality-reporting and revenue management software required to administer value-based payor arrangement effectively: (Blue Button API, CCLF, BCDAPI, FHIR, HL7, CCD, ADT, QRDA, GPRO, MIPS, MACRA, Service-Fund).
- Provide network development analysis, identifying risk reduction opportunities and mitigation policies.
- Develop Specialist and Ancillary provider network for capitated, sub-capitated and APM risk-based networks.

**Chief Technology Officer**

[Infinite Healthcare Holdings](#) (IPA/MSO)

*August 2017 – September 2018*

Ricardo was responsible for all data and voice systems at Infinite Healthcare an Independent Physician Organization dedicated exclusively to administering value-based payment arrangements for over 70 providers at-risk for over 5000 members of multiple Medicare Advantage and Medicaid Managed Care health plans (Anthem, Humana, United).

- Established IT department and client support procedures. Recruited and training technical support staff.
- Led organization through several major system upgrades from client-server technology to web delivery as well as a major database platform change.
- Architected and oversaw migration from on-premises to cloud-based infrastructure (Azure).

**Chief Information Officer (CIO/CTO)**

[Baroma Health Partners](#) (MSSP, NGACO, MSO)

*February 2011 – July 2017*

Ricardo co-founded and was part of the original executive team that propelled Baroma from a local advisory and consulting firm to one of the nation's premier MSSP Accountable Care Organizations and Next Generation ACO's with a high-performance network of over 1,400 providers at more than 300 locations and 22 hospital facilities.

- Established an Agile community of cross functional business and technical teams focused on building business value.
- Architected and lead development team in the development and implementation of robust, scalable and secure electronic data interchange (EDI), enterprise resource planning (ERP), client relationship management (CRM),



- Population Health and analytics systems in a secure hybrid data-center environment leveraging the full capacity and efficiencies of a virtualized infrastructure and cloud-based serverless computing.
- Oversaw the development of data-management systems, security and organizational governance procedures that spanned multiple lines-of-business including Medicare Advantage (MA), Government (CMS) and commercial payors.
- Company Security Officer (CSO) & designated PHI Data Custodian, oversaw all internal and external security audits & corrective action mitigation.
- Provided vision and technical leadership directing the prioritization of critical cyber and data security initiatives for the enterprise aligning emerging needs leveraging staff and vendor expertise to ensure safeguard measures were firmly established to protect the enterprise and its assets.
- Negotiated and administered key vendor, supplier and consultant agreements establishing Baroma as Reference site for multiple vendors and payors.
- Established and lead IT dept. as business. Developed and curated IP and service portfolio which contributed to the organizations acquisition by major multinational corporation.

**Director; Reporting & Data Management**

Little Havana Activities & Nutrition Centers of Miami-Dade County *March 2012 – February 2013*

- Provider network database administrator managing internal and external reporting and data governance.
- Non-Profit HMO serving the Medicaid population in Miami-Dade and Monroe Counties

**Global Service Team Leader**

Navalimpianti U.S.A., Inc. *June 2010 – February 2011*

Directly responsible for a dedicated team of service personnel and sub-contractors working on fleet operations of cruise, commercial, private, and naval vessels electro-mechanic and hydraulic components globally.

**GE Wind Turbine Receiving Tech | Installation Tech | Commissioner**

Granite Services International, Inc. *April 2008 – June 2010*

Technical lead performing final mechanical and electrical inspections and electrical commissioning through grid, (SCADA) integration as the supplier’s representative.

**Director Safety Management & Environmental Protection | Fleet Superintendent**

Windjammer Barefoot Cruises, Ltd. *April 2002 – December 2007*

- Designated Person Ashore
- Fleet Superintendent: Annual-Semi Dry/Wet dock; Class, Flag & State Survey Liaise
- Responsible for administration, maintenance and documentation of the Fleet SMS and Fleet Internal & External Audit
- Security documentation as outlined by ISM, ISPS the USCG and the Flag

**EDUCATION | CERTIFICATIONS**

<b>Miami Dade College</b> 2000 - TBD Information Technology Management National Dean’s List, 2001-2002-2003	<b>4Geeks Academy @ MDC</b> 2017 Full Stack Web-Development	<b>MacNaughton School of Yacht Design</b> 2002 - 2004 Naval Architecture: Yacht Design
<b>Microsoft Certified Professional</b> Architecting Microsoft Azure Solutions	<b>Microsoft Professional Program</b> DevOps (40500)	<b>SCRUM Alliance</b> Certified SCRUM Master

**PUBLICATIONS**

**Health Leaders Magazine**

February 2014 - *Data Analytics Takes on Medication Management*

**Univision**

December 3, 2014 - *Impacto de la reforma en la mujer latina*

In order to clear doubts and questions about reproductive and sexual health of women and the impact that health care reform may have among Hispanic women: Univision developed the Community Health Forum for Women at Florida International University in Miami.